

GENERAL TRAVEL CONDITIONS

Through our website www.aldubo.nl, you can book our accommodations.

We follow the general travel conditions of VVV Texel, as summarized below.

1. Booking and Your Information

Once you make a reservation for an accommodation on our website for a specified period at the indicated price, a booking is confirmed: You will immediately receive a confirmation of your reservation via email. Later, you will receive an invoice from us, which serves as your booking confirmation. We handle your information carefully. The personal data you provide during the booking process is processed in accordance with the General Data Protection Regulation (GDPR) and our Privacy Statement.

2. Pets

All accommodations allow pets. You must indicate at the time of booking if you wish to bring a pet. The following conditions apply:

- You must provide a bed or blanket for your pet's stay.
- Pets should never be left alone in the accommodation.
- A fee is charged for the stay of pets.
- A maximum of 1 pet is allowed, unless otherwise agreed.

3. Travel Costs and Additional Charges

The applicable prices for using the accommodation or package are listed on the website. Prices may vary. Charges for surcharges, options, and extras are specified during the booking process.

Tourist Taks

The Municipality of Texel charges a tourist tax per night. The tourist tax is listed separately and is paid as part of the total travel cost.

4. Payment

Deposit

When the travel agreement is made, an amount (deposit) equal to 50% of the total agreed travel cost, including additional charges, must be paid. If the travel agreement is made within 8 weeks before arrival, the total agreed travel cost plus additional charges must be paid within 2 weeks, but in any case, before the arrival date.

Remaining Payment

Any remaining balance (50%) must be paid within the term indicated on the booking confirmation/invoice.

5. Cancellation

You can cancel the travel agreement. The following cancellation fees apply:

- Cancellation up to 42 days before the arrival date: 30% of the rental amount;
- Cancellation from the 42nd day (inclusive) to the 28th day before arrival: 60% of the rental amount;
- Cancellation from the 28th day (inclusive) to the arrival date: 90% of the rental amount;
- Cancellation on the arrival day or later: the full rental amount.

Would you like to cancel? This can be done by phone or preferably by email. The day of cancellation is the date on which you inform us of your cancellation via email or phone. You can contact us at:

Email: info@aldubo.nl;

Phone: 06 50 52 87 18

6. Modifying Your Travel Agreement

Have you booked an accommodation and want to make changes to your reservation? Sometimes this is possible.

Please note, changes may incur fees. If modification is not possible, you decide whether to keep your booking or cancel it. If no choice is made or if you do not respond in time, the agreement will proceed according to the original booking, and you remain responsible for the costs owed.

7. Your Obligations

You must follow our instructions during your stay in the accommodation. You are liable for any damage caused to or within the accommodation during your stay. If you or your (co-)guests misbehave during your stay, we may terminate your stay immediately. You remain responsible for the costs of staying in the accommodation and are liable for all damage resulting from your misconduct or that of your (co-)guests. You must have the proper documents, including identification such as a passport or driver's license.

8. Complaints?

You can count on the application of Dutch law. We regret if you are not satisfied. Do you have complaints about the accommodation? Please let us know as soon as possible, preferably during your stay. We will address your complaints and work with you to find a suitable solution.

The full travel conditions of VVV Texel can be found at:

<https://www.texel.net/en/about-texel/about-us/conditions/general-terms-and-conditions>